

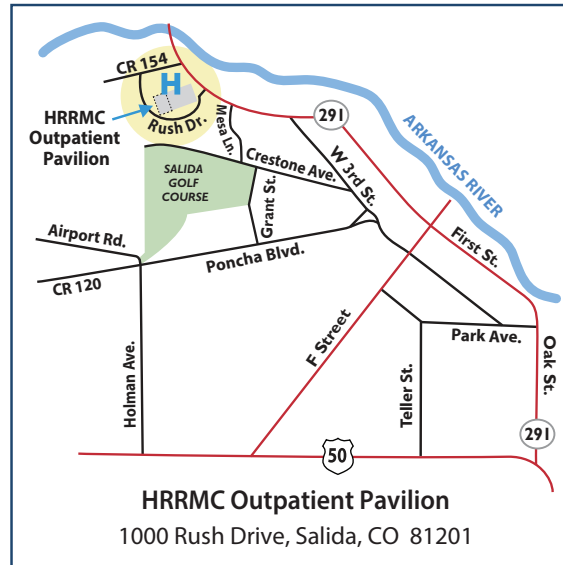
PAYMENT

- Payment/copay is due at time of service.
- There will be a fee for your visit. Other services, including lab tests, will be billed in addition.
- Medicare patients of the HRRMC Outpatient Pavilion in Salida will receive one explanation of benefits—clinic charges will be added to any hospital charges that may be incurred on that same day. Medicare patients are charged the same amount as non-Medicare patients, but the bill is broken down differently for Medicare reimbursement.
- A 15% prompt-payment discount is available to self-pay and uninsured patients.
- We accept cash, check, Visa, Mastercard and Discover.
- Claims with most insurance plans are filed on your behalf.
- Structured payment plans are available.
- Clinic billing questions may be directed to (719) 530-2475.



LOCATION

HRRMC internists see patients at the HRRMC Outpatient Pavilion on the hospital campus in Salida.



HEART OF THE ROCKIES
REGIONAL MEDICAL CENTER

HRRMC INTERNAL MEDICINE

*Meeting the complex
healthcare needs of adults*



HRRMC Outpatient Pavilion
1000 Rush Drive • Salida, CO 81201

(719) 530-2000



HEART OF THE ROCKIES
REGIONAL MEDICAL CENTER

www.hrrmc.com

WELCOME TO

HRRMC Internal Medicine

HRRMC Internal Medicine specializes in caring for adults with chronic medical conditions and complex healthcare needs.



Clinic hours:

Monday through Friday, 9 a.m. to 4 p.m.

Appointments

- For new patient visits, please make your plans well in advance by contacting our receptionist.
- For urgent care requiring a same-day appointment, make your plans early on the day of your illness by contacting our receptionist. We will do our very best to schedule you.
- Please arrange all appointments by calling (719) 530-2000.

Our Office

Our main office is located in the HRRMC Outpatient Pavilion on the hospital campus in Salida. We are owned and operated by Heart of the Rockies Regional Medical Center.

Our Internal Medicine Team



Erika Altneu, M.D., is a Geriatric Medicine Specialist. After graduating from the University of Connecticut School of Medicine, she moved west to complete her residency in Internal Medicine

at the University of Colorado. She subsequently completed a fellowship in Geriatric Medicine before entering practice in the Denver area. In 2020, Erika was awarded Outpatient Physician of the Year at Saint Anthony Hospital in Lakewood.

Dr. Altneu sees patients aged 65-years and older.



Eric Djenge, M.D., IFMCP, is board-certified in Internal Medicine and a certified practitioner in Functional Medicine. Dr. Djenge has been practicing medicine since 2008, previously as a Hospitalist in Indiana from 2008-2023. In 2016, he also

started his own practice in Functional Medicine.



J. Ross Tanner, D.O., is a Diabetologist (diabetes) and Clinical Lipidologist (complex cholesterol problems). He became the first board certified Lipidologist in the state of Alaska in 2005.

Dr. Tanner earned his medical degree from the University of North Texas College of Osteopathic Medicine and completed his residency at Texas A&M College of Medicine/Scott & White Memorial Hospital in Temple, Texas. He is board certified in both internal medicine and clinical lipidology.

POLICIES AND PROCEDURES

- For EMERGENCIES, call 911 or go to the nearest hospital emergency room.
- Contact your pharmacy directly for all refills and renewals of medications. Allow 72 hours for processing. Only first-time prescriptions and narcotic refills are generated from our office.
- All test and laboratory results are communicated back to the patient as promptly as possible.
- When leaving a message, please spell your name and provide date of birth, phone number, and a detailed request, including level of urgency. After hours, if you have an urgent healthcare need, please contact the HRRMC Emergency Department at (719) 530-2157.
- If you are unable to keep an appointment, please give 24 hours notice of cancellation.

SERVICES

- Treatment for complex healthcare conditions in adults
- Gerontology
- Managing chronic illness
- Minor procedures
- Preventive healthcare
- Primary care
- Treatment for thyroid and metabolic disorders
- Osteopathic manipulation
- Treatment for anxiety, depression and stress
- Diabetology
- Lipidology
- Complex cholesterol problems